

Don  
Avery



Rulx  
Belizaire



**WELCOME TO THE  
PALMETTO CORRIDOR  
TRAFFIC INCIDENT MANAGEMENT TEAM  
MEETING**

Alex  
Mirones



Felix  
Lopez



**AUGUST 18, 2021**



**Florida Department of Transportation District Six**

*Transportation Systems Management & Operations*

1001 NW 111th Ave, Miami, FL 33172

(305) 470-5757 • SunGuide.info



# Miami-Dade TIM Team Palmetto Corridor Meeting

August 18, 2021

FDOT District Six

## Traffic Impact

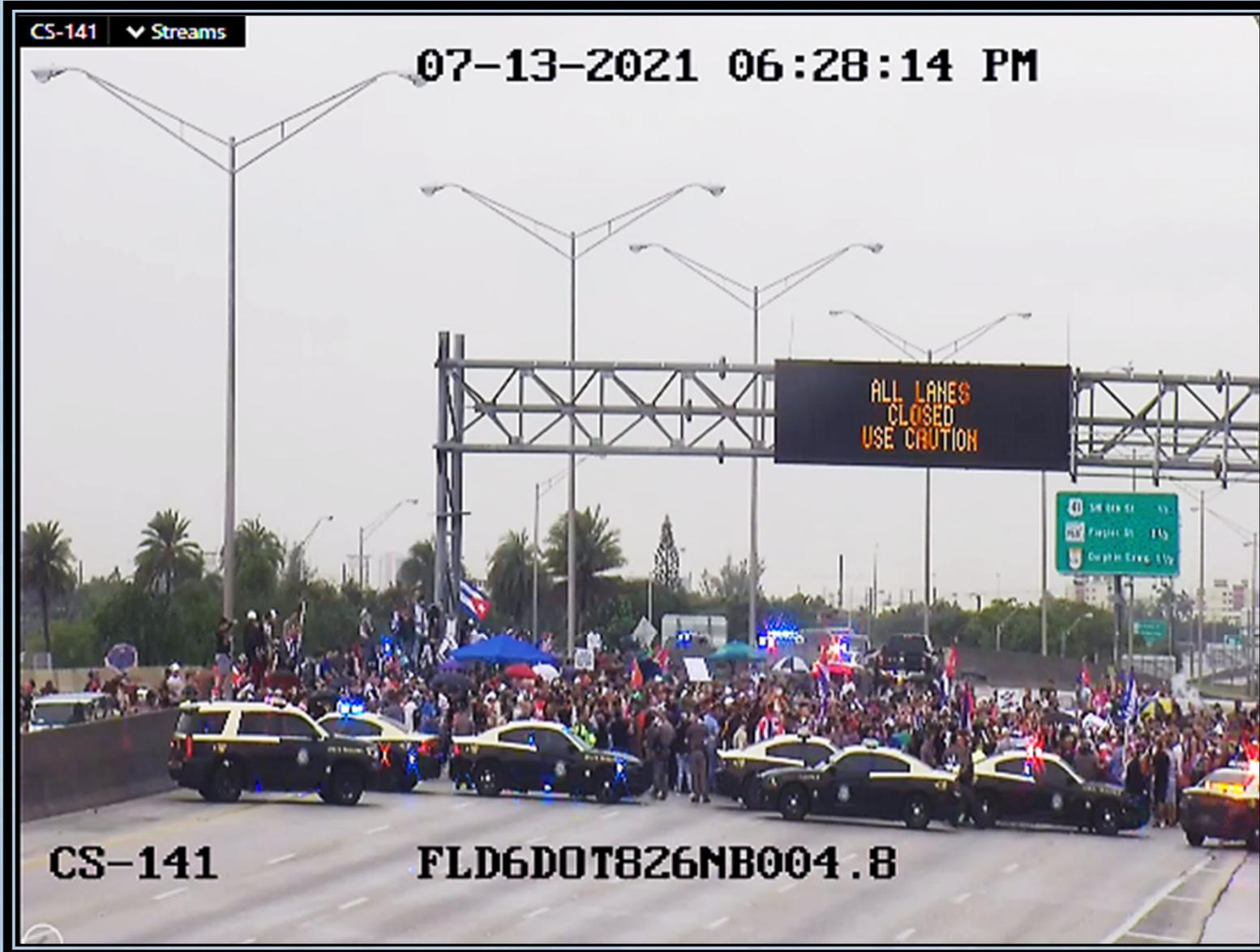
- Started July 13, 2021
- Complete Highway Closures
- Responder Coordination
  - FHP Troopers
  - Fire Rescue
  - Miami-Dade & Local PD
  - MDX
  - Road Rangers
  - DBI Services
  - IRV Operators



# SR 826 at SW 24 ST



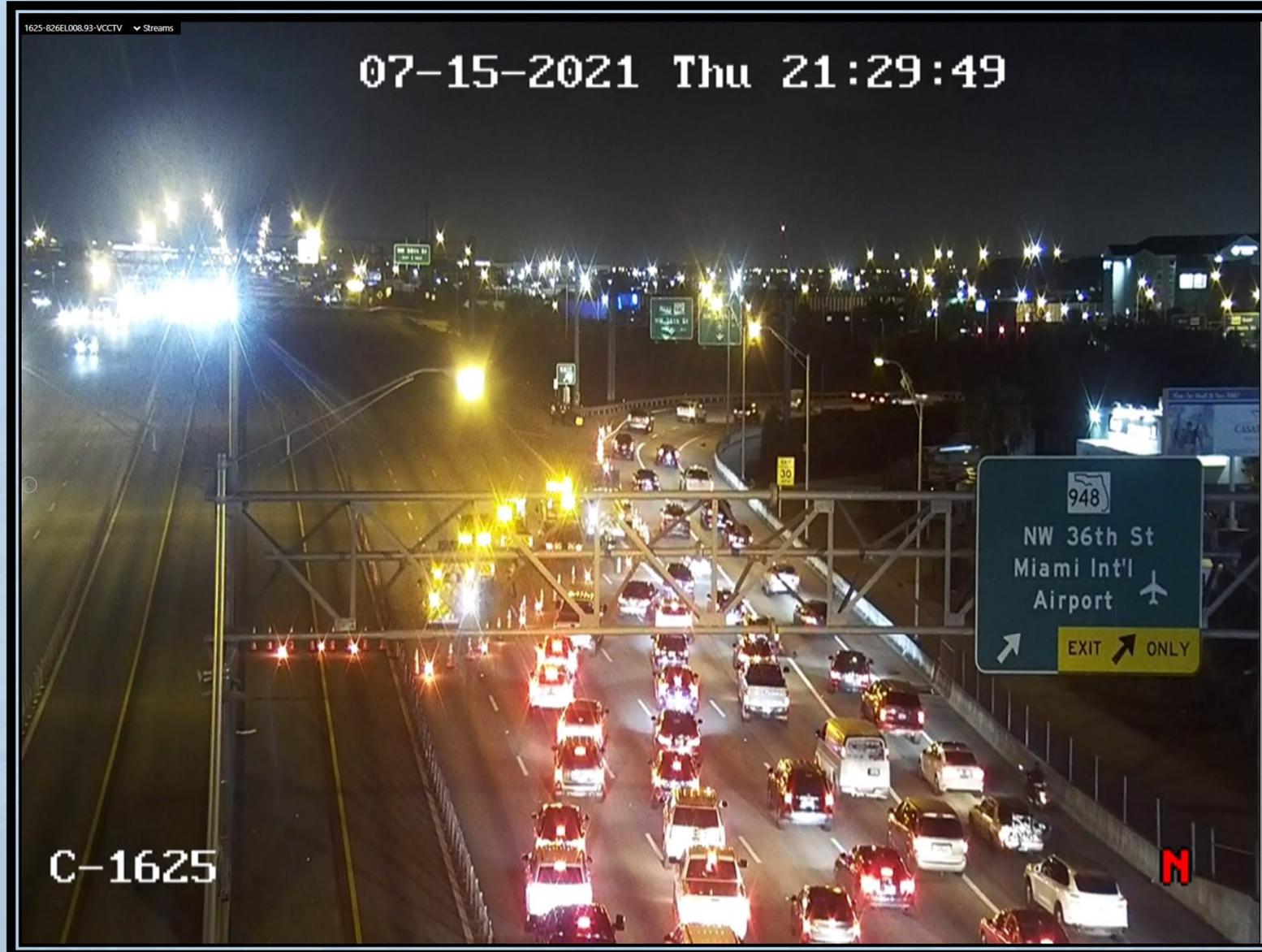
# SR 826 SB at SW 24 ST



# SR 826 SB at NW 103 ST



# SR 826 NB at NW 36 ST



# W 49 ST at 16 Ave.



# US 1 at NE 6 ST



## Back-of-Queue Major Crash

- April 6, 2021 at 12:55 AM
- SR 826 EB Before NW 27 AV
- Full Closure
- 11 Vehicles
- 1 Motorist Transported



## Impacts to Traffic

- Closures & Congestion
- Back-of-Queue Crashes
- Infrastructure Damage

## Issues

- Illegal and Dangerous
- Short Duration

## What Can We Do?

- Task Force
- Monitor Social Media
- Involve the Public
  - TIM Team Campaign
  - Newsletter



# Recognition – ITS Florida Awards



Road Ranger of the Year: Yoelnis Banobre  
TMC Operator of the Year: Bryan Salcedo

## Details

- Effective August 1, 2021
- Louis Berger Services

## Key Personnel

Chris Warren

- Regional Project Manager
- 407-803-3563

Arlhey Carmenate

- Area Operations Manager
- 386-262-5908

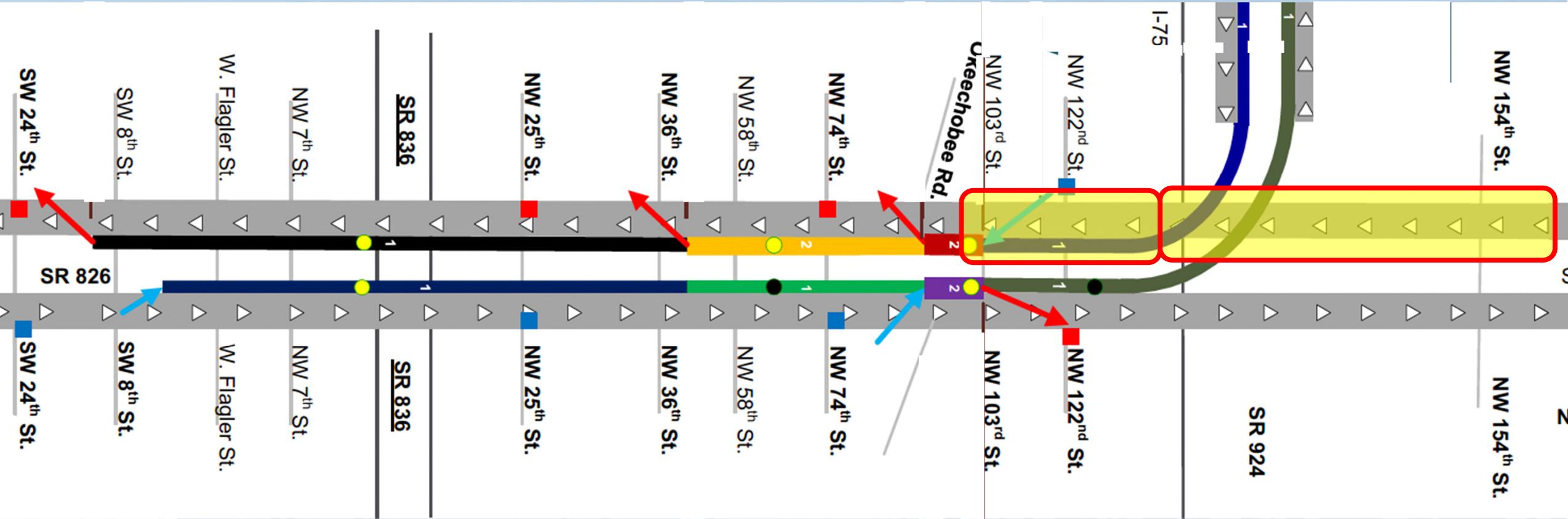
Manny Gonzalez

- Area Operations Manager
- 386-523-6490



- Static Tolling Began September 2019
- NB Improvements Completed July 2020
  - Reduced express lanes from 2 lanes to 1 lane
  - Returned 1 lane back to general purpose lanes
  - Closed ingress near NW 36 ST
  - Add egress to NW 122 ST
- SB Interim Improvements Expected to Complete 2024
  - Reduce express lanes from 2 lanes to 1 lane
- Ultimate Improvement
  - Remove ingress from SR 826 north of I-75
  - Add ingress from NW 122 ST
  - Modify flyover ramp at NW 103 ST to widen SR 826

# Palmetto Express SB Improvements



- Northbound Throughput Increased
- Northbound General Purpose Lanes Average Speed Improved by 10%
- Northbound Express Lanes Average Speed Improved by 1.3%
- Northbound General Purpose Peak Period Volume Increased by 37%

## Features

- Quarterly TIM Newsletters
- Important News Flashes
- TIM Webpage
  - Responder Training Registration
  - Contact TIM Team
  - Incident Management Dashboard
    - <https://sunguide.info/incident-management-service/tim-team/>



19,095

Total Traffic Events



17,139

Lane Blockage Events



25.89

Roadway Clearance  
Times (Mins)



42,770

Road Ranger Activities



8.17

Average Response  
Times (Mins)



23,339

Road Ranger Responses

## Responder's Site

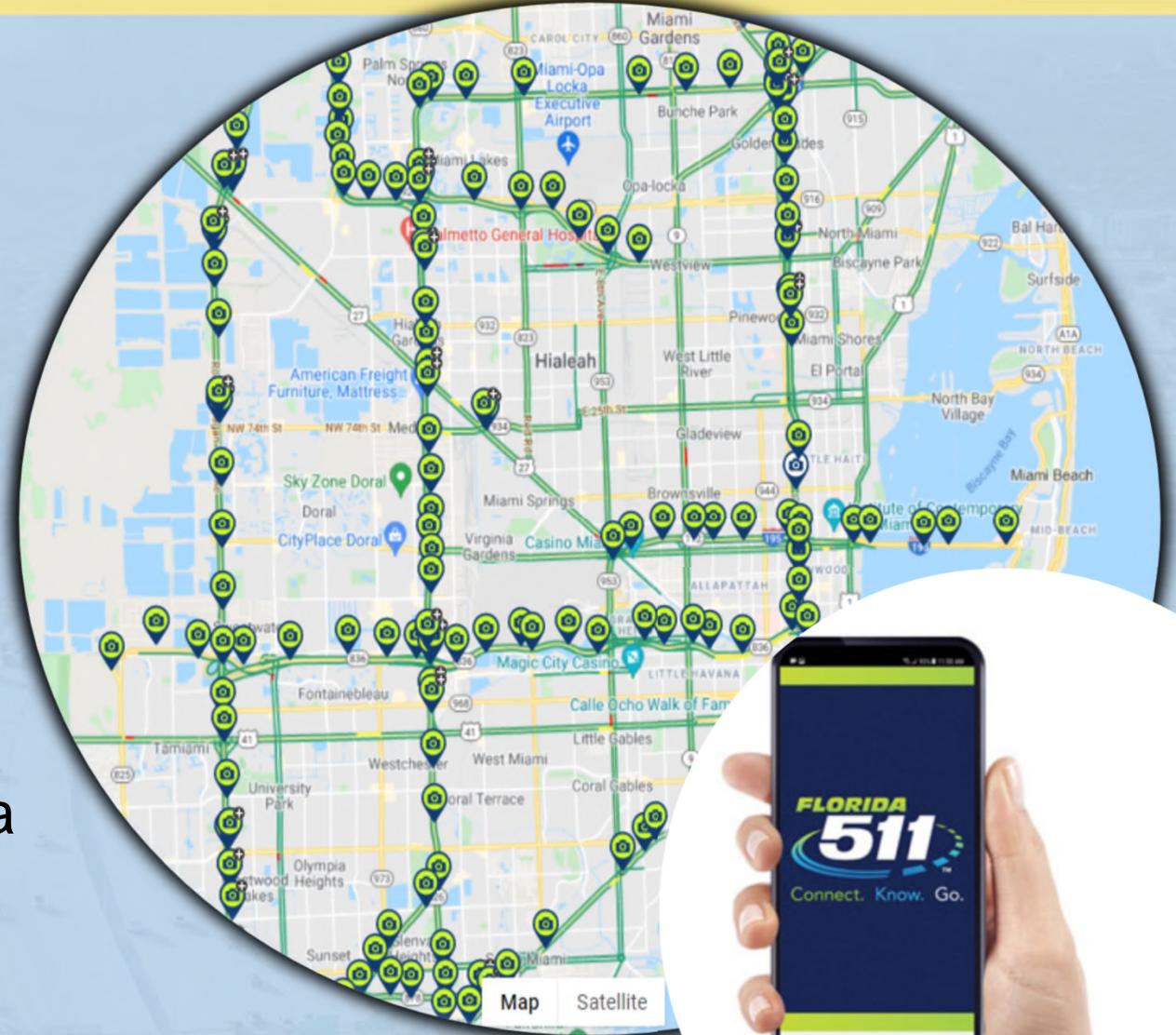
- SunGuide.info
- Exclusive to First Responders & Stakeholders
- View Multiple Cameras at Once

## FL511.com

- Live Streaming Video

## FL511 Mobile App

- List of Events with Associated Camera
- Voice Interaction
- Road Closures

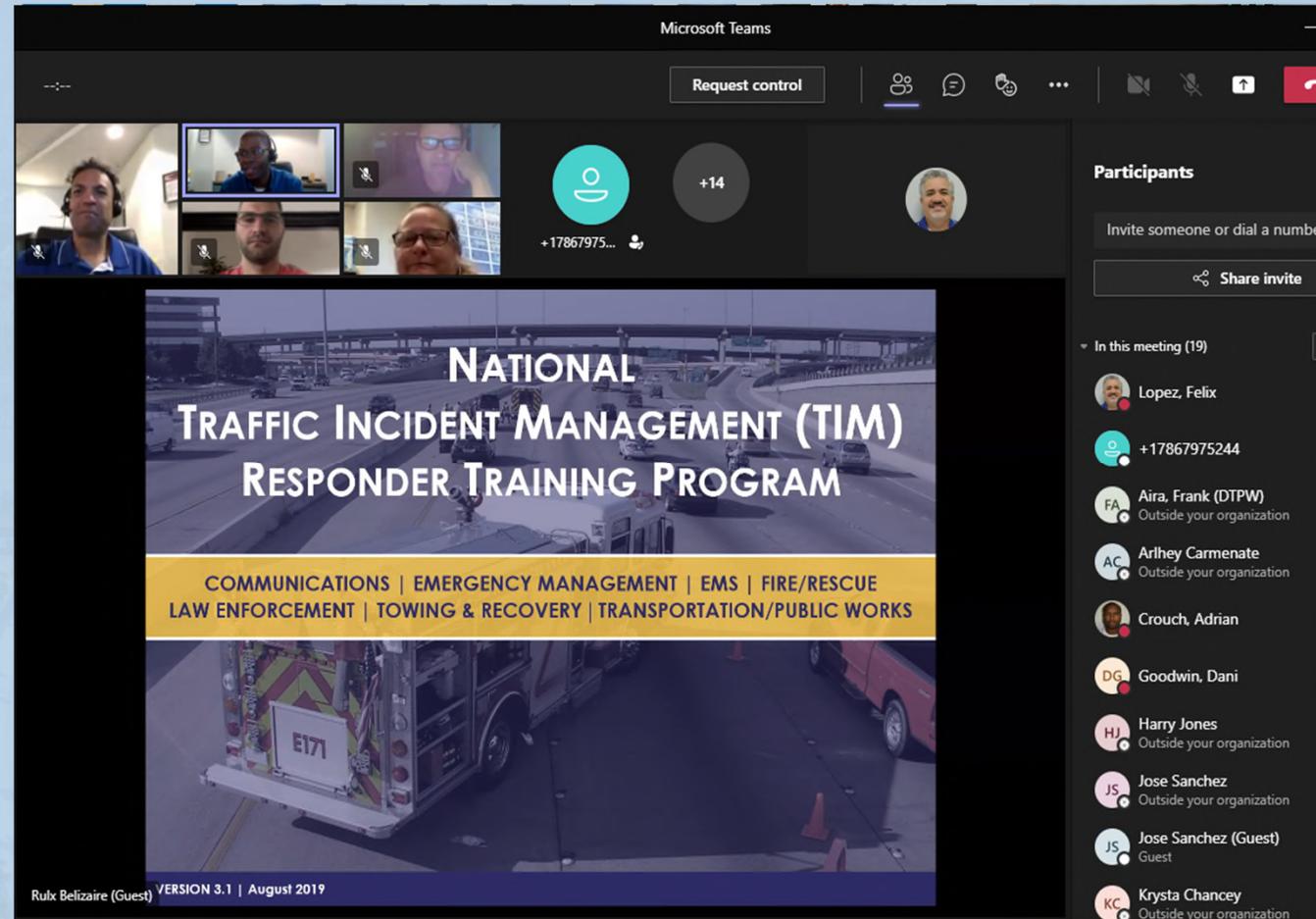


## Updates

- 🚧 Additional Certified Trainers
- 🚧 Register on SunGuide.info

## Upcoming Trainings

- 🚧 September 2021
- 🚧 November 2021
- 🚧 March 2022



Microsoft Teams

Request control

Participants

Invite someone or dial a number

Share invite

In this meeting (19)

- Lopez, Felix
- +17867975244
- Aira, Frank (DTPW)  
Outside your organization
- Arlhey Carmenate  
Outside your organization
- Crouch, Adrian
- Goodwin, Dani
- Harry Jones  
Outside your organization
- Jose Sanchez  
Outside your organization
- Jose Sanchez (Guest)  
Guest
- Krysta Chancey  
Outside your organization

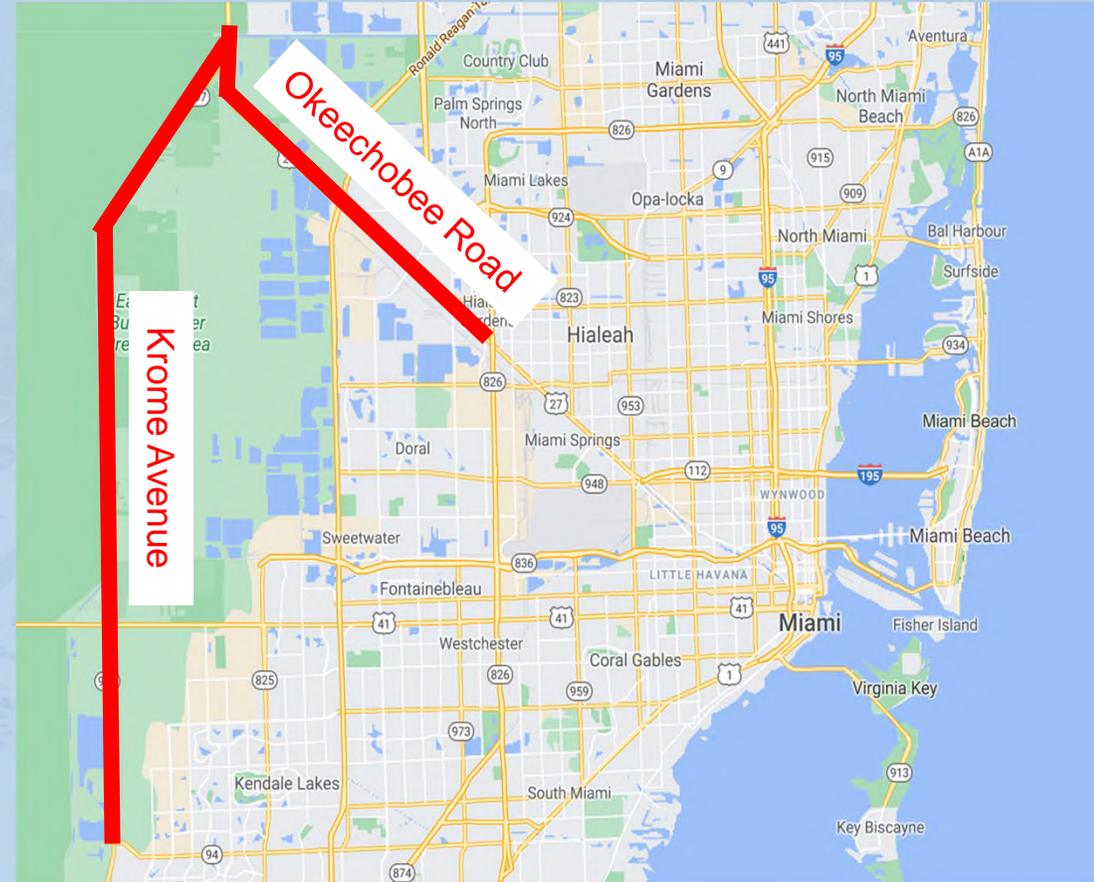
**NATIONAL  
TRAFFIC INCIDENT MANAGEMENT (TIM)  
RESPONDER TRAINING PROGRAM**

COMMUNICATIONS | EMERGENCY MANAGEMENT | EMS | FIRE/RESCUE  
LAW ENFORCEMENT | TOWING & RECOVERY | TRANSPORTATION/PUBLIC WORKS

Rubx Belizaire (Guest) VERSION 3.1 | August 2019

## Okeechobee Road & Krome Avenue

- Okeechobee Road - SR 826 to County Line
- Krome Avenue - SW 88 Street to Okeechobee Road
- Complex Recovery
- 60 Minute Arrival
- 90 Minutes Clearance
- Heavy-Duty Wrecker
- Heavy-Duty Rotator
- Recovery Support Vehicle
  - Skid-steer Loader
  - Cutting Saw
  - Advance Warning Signs
  - Gas Operated Blowers



## Okeechobee Road SB at NW 107 Avenue

- September 18, 2020
- Two-vehicle crash with a dump truck loaded with gravel
- 53 Minutes Arrival
- 82 Minutes Clearance
- Responder Coordination
  - Kauff's Towing
  - FHP Trooper
  - IRV Operator
  - Fire Rescue
  - North Dade Maintenance



## Krome Avenue at SW 88 Street

- December 9, 2020
- Tractor trailer versus railroad crossing structure
- 100 Gallons of Fuel
- 115 Minutes Arrival
- 58 Minutes Clearance
- Responder Coordination
  - CSX
  - Downtown Towing
  - FHP Trooper
  - IRV Operator
  - APTIM
  - South Dade Maintenance



## Okeechobee Road SB at SR 826

- January 11, 2021
- A crash involving two commercial vehicles
- 30 Gallons of Fuel
- 34 Minutes Arrival
- 14 Minutes Clearance
- Responder Coordination
  - Kauff's Towing
  - FHP Trooper
  - IRV Operator
  - APTIM
  - South Dade Maintenance
  - Hialeah Fire Rescue HAZMAT



## Okeechobee Road SB at NW 121 Way

- January 29, 2021
- Rolled over dump truck loaded with gravel
- 47 Minutes Arrival
- 65 Minutes Clearance
- Responder Coordination
  - Kauff's Towing
  - FHP Trooper
  - IRV Operator



## Okeechobee Road SB at MM 16 (North of Turnpike)

- June 1, 2021
- Tractor trailer versus a truck
- Spilled garbage, fuel, and oil
- 138 Minutes Arrival
- 85 Minutes Clearance
- Responder Coordination
  - Downtown Towing
  - FHP Trooper
  - IRV Operator
  - APTIM



## Okeechobee Road SB before NW 118 Avenue

- June 23, 2021
- Tractor-trailer versus tractor truck
- 100 Gallons of Fuel
- Spilled Load of Sand
- 101 Minutes Arrival
- 139 Minutes Clearance
- Responder Coordination
  - FHP Trooper
  - Fire Rescue and Air Rescue
  - North Dade Maintenance
  - Downtown Towing
  - IRV Operator
  - APTIM



## Okeechobee Road SB at NW 118 Avenue

- August 12, 2021
- Rolled Over Dump Truck
- Spilled Load of Sand
- 53 Minutes Arrival
- 72 Minutes Clearance
- Responder Coordination
  - FHP Troopers
  - Fire Rescue
  - American Towing
  - IRV Operator





**DRIVE SOBER OR  
GET PULLED OVER**

**Felix Lopez**

IM Program Manager

[Felix.Lopez@sunguide.info](mailto:Felix.Lopez@sunguide.info)

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Mobile: 305-606-2727

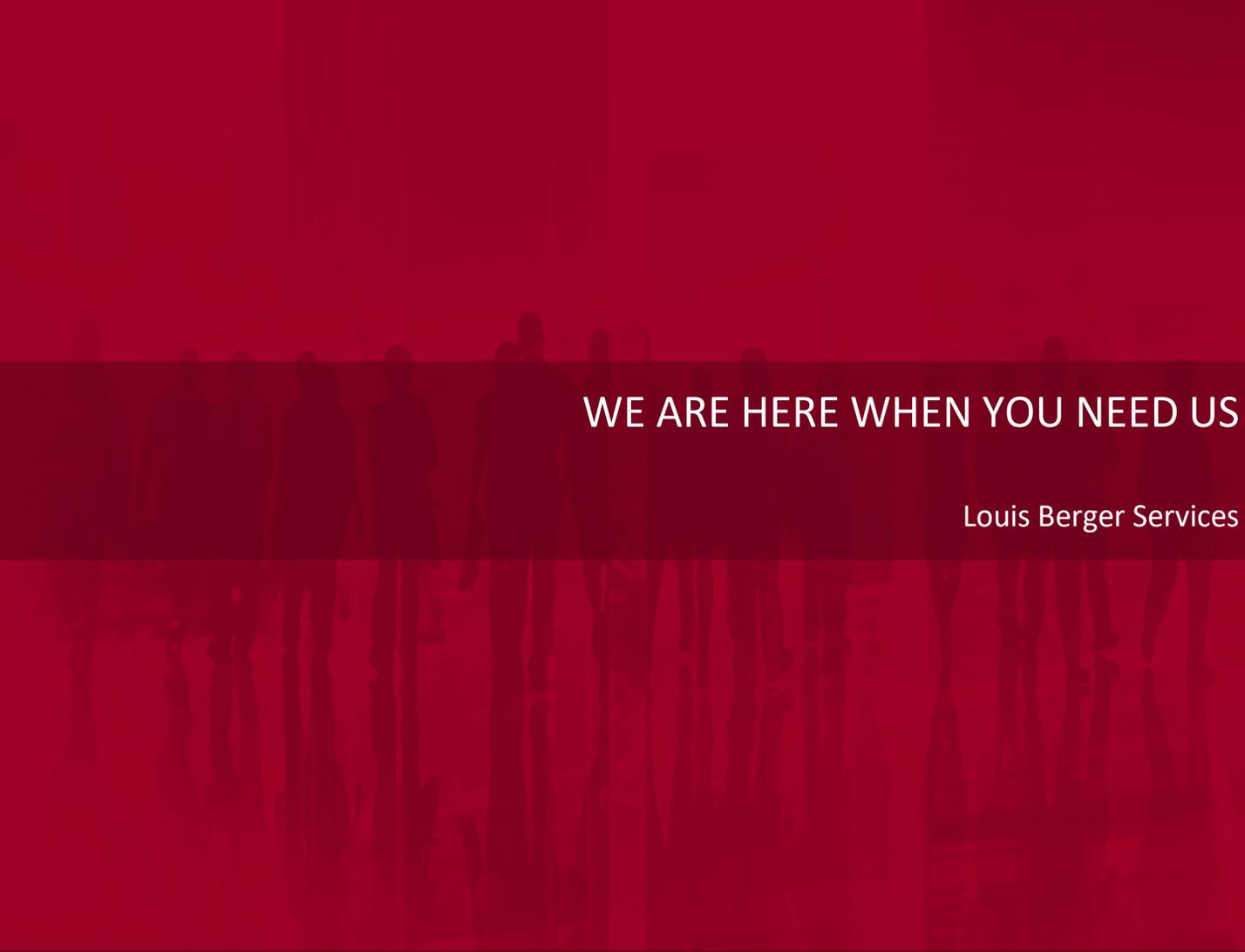
**Rulx Belizaire**

IM Coordinator

[Rulx.Belizaire@sunguide.info](mailto:Rulx.Belizaire@sunguide.info)

Desk: 305-640-7316

Mobile: 305-733-6060



WE ARE HERE WHEN YOU NEED US

Louis Berger Services

# LOUIS BERGER TEAM

MEMBER		CONTACT INFO
Chris Warren	Vice President of Operations / Project Mgr.	(888)-711-2154
Arlhey Carmenate	Area Operations Manager	(888)-711-2154
Manuel "Manny" Gonzalez	Area Operations Manager	(888)-711-2154
Paul Levy	Emergency Response Technician	(888)-711-2154
Andy Hernandez	Emergency Response Technician	(888)-711-2154
Laquianda Macklin	Highway Maintenance Technician	(888)-711-2154
Orlando Cabrales	Highway Maintenance Technician	(888)-711-2154
Ashley Diaz	Office Manager / Daytime Dispatcher	(888)-711-2154
Ahdri Amandi	Office Admin / Daytime Dispatcher	(888)-711-2154
Roadsafe	On-Call Emergency Response	(888)-711-2154
AIMM	On-Call Emergency Response	(888)-711-2154

## 24/7 HOTLINE (888)-711-2154

- Single direct dial phone number for emergency operational calls –
- On-call dispatch assigned to Lead Technicians.
- Automated call tree rotates to next management personal if call is not answered by on-call dispatch.
- Supervisors, Area Operations Managers, and Project Manager are included on dispatch call tree.
- Incoming request is received, relevant information is collected, and the dispatcher then calls the nearest on-call staff member.
- The nearest on-call staff member dispatches and arrives on site within applicable timeliness requirements.



## Louis Berger's Asset Maintenance Limits

### What is different?

- The MacArthur Causeway is **not** included.
- The William Lehman Causeway is included.

## MAJOR AREAS OF WORK

- Mowing/ Litter pick-up
- Landscape Maintenance
- Fence Maintenance
- Stakeholder Customer Service Requests
- Safety - Debris on roadway
- Bridge Maintenance
- Homeless encampments
- Customer Service Requests
- Express Lanes
- Incident Response
- Clean-up fuel spills under 25 gals
- Coordinate with TMC
- Aesthetics
- Graffiti removal
- Sound walls
- Drainage Structure Maintenance
- NPDES/Permit Requirements
- Lighting
- Signs
- Striping
- RPMs

## WE ARE HERE TO BECOME A TRUSTED PARTNER

- Experience on other projects – Turnpike limited access and RISC management experience, I-95 limited access in Palm Beach.

### Open Discussion:

- What can we do to make your job easier?
- What do you need from us?
- It's been 2 weeks – How can we improve?
- What advice do you have for us?



A crowd of people is silhouetted against a solid red background. The figures are dark and indistinct, appearing as a dense group of people. The overall mood is somber or contemplative.

**QUESTIONS?**