

## Gwinnett County Civic Leaders Visit SunGuide TMC



learned about the success of the District's incident management program and wanted to know more about its practices. The tour consisted of a formal presentation where agency staff gave an overview of the program's resources, contract structure, operational procedures and lessons learned.

The presentation was followed by vehicle demonstration sessions and a tour of the SunGuide Transportation Management Center. Guests viewed the District's Road Ranger, Rapid Incident Scene Clearance and Incident Response vehicles. Staff showcased the different vehicle types, the TMC's control room and answered attendee questions.

The Florida Department of Transportation District Six Office recently hosted a comprehensive tour of its traffic incident management program for Gwinnett County, Georgia's Civil Leadership Group.

The tour was coordinated with the County's Chamber of Com-

merce and was attended by about 65 guests representing a variety of backgrounds from engineering, to education. The tour was part of an annual effort where they visit different cities to learn about best practices with the intention of applying them in their region. They

Information sharing sessions such as this one are part of the District's commitment to advance the Intelligent Transportation Systems Program's mission and increase awareness.

To book a tour for your agency, please visit [www.sunguide.info](http://www.sunguide.info).

## Training Course Offers Staff New Perspective on Traffic Operations

The District Six TIM Team recently hosted an Incident Management Refresher Training Course to review program procedures with Road Rangers, Incident Response Vehicle and Transportation Management Center Operations personnel.

The course was held at the end of September. It offered four sessions over two days where team members were able to participate and learn

more about each other's role in a workshop setting. The course included open discussions between team members about day-to-day issues, improving safety, and ways to improve established procedures. Following the discussions, attendees participated in interactive table top exercises where they switched roles with the goal of gaining perspective of each other's responsibilities.

### What's New?

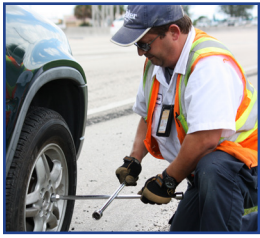
- FDOT Services 100 Million Trips on 95 Express!
- District Six participates in 2014 World Congress ITS event
- District Six Co-Hosted a "Train the Trainer" Session on Strategic Highway Research Program 2

### Upcoming Events

- District Six to Launch Incident Responders Page on SunGuide.info

## Quarterly Statistics

(Jul. 1, 2014 - Sept. 30, 2014)



# 12,257

Total TMC  
Events Managed



# 11:58\*

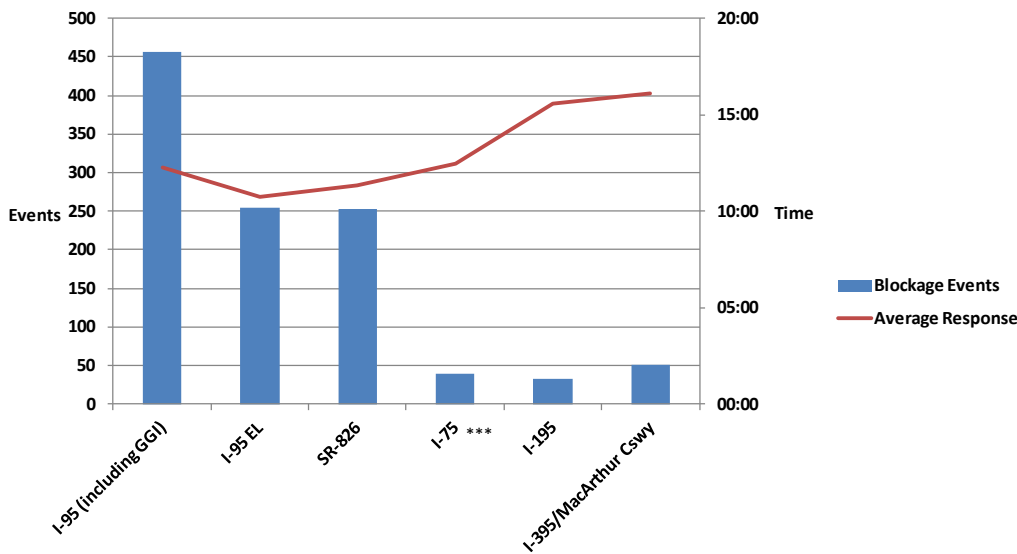
(mm:ss)  
Average Road  
Ranger Response



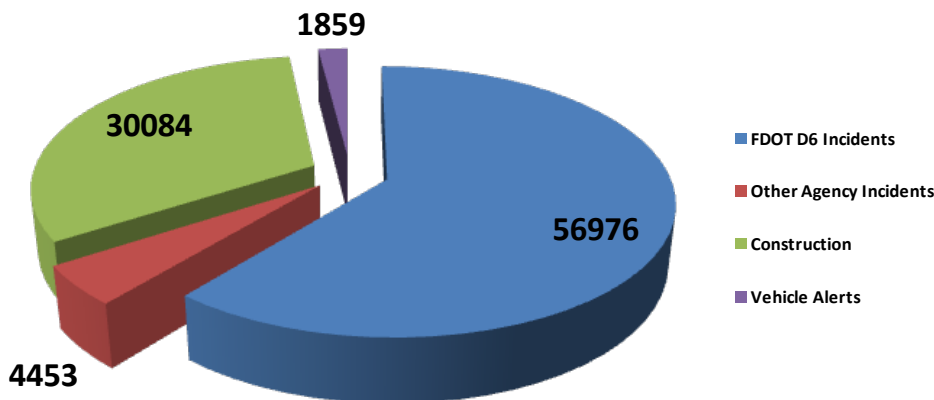
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Average Travel  
Lane Blockage

## Lane Blockage Events, Average Response\*\*



## Quarterly DMS Usage by Type



## RISC Stats

District Six implemented the Rapid Incident Scene Clearance (RISC) Program in 2009 to reduce the impact of large-scale traffic events along our roadways. The program covers: Interstates 75, 95, 195, 395, State Road 826, Krome Avenue, Okeechobee Road and the MacArthur Causeway.

- RISC activations in Fiscal Year (FY) 14/15 Quarter 1 = **4 events**
- Average Arrival Time of RISC Vendors = **60 minutes**
- Average Travel Lane Clearance Time = **65 minutes**
- Average Total Incident Clearance Time = **151 minutes**

For more information on FDOT District Six and its incident management programs, be sure to visit [SunGuide.info](http://SunGuide.info).

\*For events not detected by a Road Ranger.

\*\*The figures presented are based only on travel lane blockage events per roadway.

\*\*\*I-75 is dispatch-only for Road Rangers.